



College of Veterinarians of British Columbia

COUNCIL MEETING

Video Conference

Friday, May 29, 2020

Minutes of the Open Meeting

Council Members: Dr. Josh Waddington (President), Dr. Doris Leung (Vice President), Mr. Chris Finding (Treasurer), Ms. Lori Charvat, Mr. Gian Sihota, Dr. Michele Martin and Dr. Jane Mancell

Staff: Dr. Jane Pritchard (Interim Registrar), Dr. Stacey Thomas (Deputy Registrar) and Ms. Rosalee Magcalas (Executive Assistant)

1. CALL TO ORDER

The meeting was called to order by Council President, Dr. Waddington at 10:15 a.m.

2. ROUTINE PRELIMINARY BUSINESS

2.1. Approval of the Open Agenda

MOTION: THAT the Open Agenda be approved with the power to add.

MOVED/SECONDED CARRIED

2.2. Discussion of Consent Agenda

Due to time constraints, the Consent Agenda was not utilized for this meeting. Council was asked when they start to prepare for meetings and how long they spent in preparation. It was determined that the Council President should make suggestions regarding Consent Agenda items shortly after the Council Agendas are provided to Council by the office. Having all agendas provided to Council in the same block of time, will allow everyone to do prep work and research to decide whether items should be discussed and therefore removed from the Consent Agenda.

The introduction of a timekeeper was also brought up and well received as it will enable Council to stay on topic and keep within the allocated time for each discussion item.



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2.3. Minutes of the April 24, 2020 Open Meeting

MOTION: THAT the Minutes of the April 24, 2020 Open Council meeting be approved as distributed.

MOVED/SECONDED **CARRIED**

3. **REPORTS REQUIRING COUNCIL ACTION/DECISION/DISCUSSION**

3.1 Dental Standard

This item was first discussed at the March 6, 2020 meeting, after which the office sought input from a veterinarian specializing in dentistry, for input on the definition of 'surgical extraction'. Unfortunately that professional declined to provide input but referred the CVBC to the American College of Veterinary Dentistry website for their definition. The Interim Registrar reached out to the American Veterinary Dental College who stated that surgical extractions and open extractions are virtually the same.

The Deputy Registrar has amended the Professional Practice Standard: Veterinary Dentistry (Companion Animals) document to reflect this information, thereby providing a clearer definition to the registrants.

Council discussed obtaining one more opinion on this matter, possibly from the Chair of the Investigation Committee, Dr. Cathy Wilkie, or from the Investigation Committee as a whole to ensure that the CVBC has everything in the Standard, that the IC may require for decision making with regard to their complaint files. In addition, Council would like a link for the AVDC website to be put into document as a footnote/acknowledgement.

MOTION To approve the Professional Practice Standard: Veterinary Dentistry (Companion Animals) with the addition of the AVDC website link in the footnote and on the last page of the Standard, as an acknowledgement and contingent upon there being no substantive recommendations from the Investigation Committee.

MOVED/SECONDED **CARRIED**

Direction: To put the AVDC website link put in the footnote and on the last page as an acknowledgement and get 1 more opinion and bring back to Council at the next meeting if there are substantive recommendations for changes. Message out 'In response to registrants requests for clarification.'



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3.2 Advertising Standard

The existing Standard is broad in its condemnation of any and all versions of testimonials. It has proven difficult due to a lack of personnel, to monitor all facilities to ensure that no testimonials are included on their websites. It is only at a facility's inspection that this gets investigated (every 5 years). Council raised the point that the average person relies on reviews, both good and bad, to be able to make an informed decision on which facility to patronize.

The office is seeking Council's input to gauge whether this Standard requires revisions to allow for Facebook reviews to be posted on websites, or if it should be left as is. If the CVBC does not change this Standard, it is basically unenforceable and if it unenforceable, then it should really be changed.

By changing the Standard to allow the public to have a platform to voice their concerns, in the end, may cut down on the number of complaints coming before the Investigation Committee. People, although they may not want to lodge a formal complaint, still want their voice heard and by allowing them the opportunity to do so on social media, it may alleviate their need to file a complaint.

While the Standard may be changed to allow for reviews, it should not be changed to allow for testimonials. Once this Standard is changed, it should be disseminated to the registrants to allow for everyone to have the same advantage of having reviews posted.

Direction: For the office to give direction to the inspectors to ignore Facebook reviews and not insist that the facilities disable this function. The Deputy Registrar will revise both the Professional Practice Standard: Advertising and the Professionalism in Advertising Guidelines & FAQ and to bring back to Council at their July 17 meeting and ensure that the meaning of 'testimonials' is the same across both documents. Once both documents have been approved by Council an eblast to be sent to registrants advising that they can now have this function enabled.

4. REPORTS RECEIVED FOR INFORMATION

- 4.1 Report on New Registrants
- 4.2 Change of Registration Class Report
- 4.3 Name Approvals



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4.4 Report on Facilities, Closed, New & Reaccredited

The office has started performing virtual facility inspections (4 to-date). There may be a possibility of continuing this in the future for new clinics. Dr. Caroline Stean is conducting these using FaceTime or Zoom and is able to record the inspections, if given permission by the DR of the facility.

4.5 Task List

March 6, 2020 – After Hours Care discussion to be brought up at the July meeting.

March 6, 2020 – Euthanasia Guidelines are still in the process of reaching out to the SBCV for input with discussion possible at the July meeting. A Council member will reach out to the SBCV.

June 21, 2019 – Personal Use Accounts. This topic is still being worked on and the Interim Registrar will reach out to the distributors to set a meeting to discuss expectations to move forward with this matter.

Direction: Bring all 3 items back at the July meeting.

4.6 Added Item:

The Deputy Registrar advised Council that she received an email from CLEAR for an online symposium scheduled for June 18 featuring Harry Cayton, amongst others and the impact on regulators. The office will be signing up to allow the Interim Registrar and/or the Deputy Registrar to attend on that date. If anyone on Council is interested in attending, it could be set up in the boardroom, while keeping distance. Information will be sent with full details, as well, the office will inquire if we will be able to obtain a recording of the symposium.

Direction: To send information to Council regarding this CLEAR online symposium and for the office to inquire if a link can be obtained for Council members to watch at a later date.

5. ADJOURNMENT

5.1 Next Meeting Date

The next meeting is scheduled for Friday July 17, 2020.

MOTION: THAT the Open meeting be adjourned at 11:20 a.m.

MOVED/SECONDED CARRIED